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PRESENTATIONS

Committee COMMUNITY & ADULT SERVICES SCRUTINY COMMITTEE

Date and Time of Meeting WEDNESDAY, 2 DECEMBER 2020, 4.30 PM

Please see attached the Presentation(s) provided at the Committee Meeting

9 **Presentation** (*Pages 3 - 18*)

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Homelessness

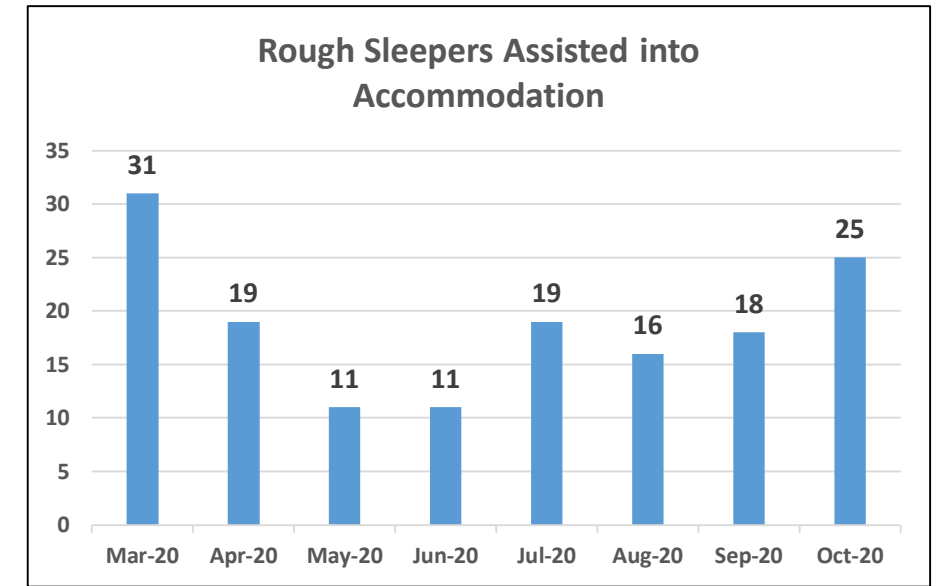
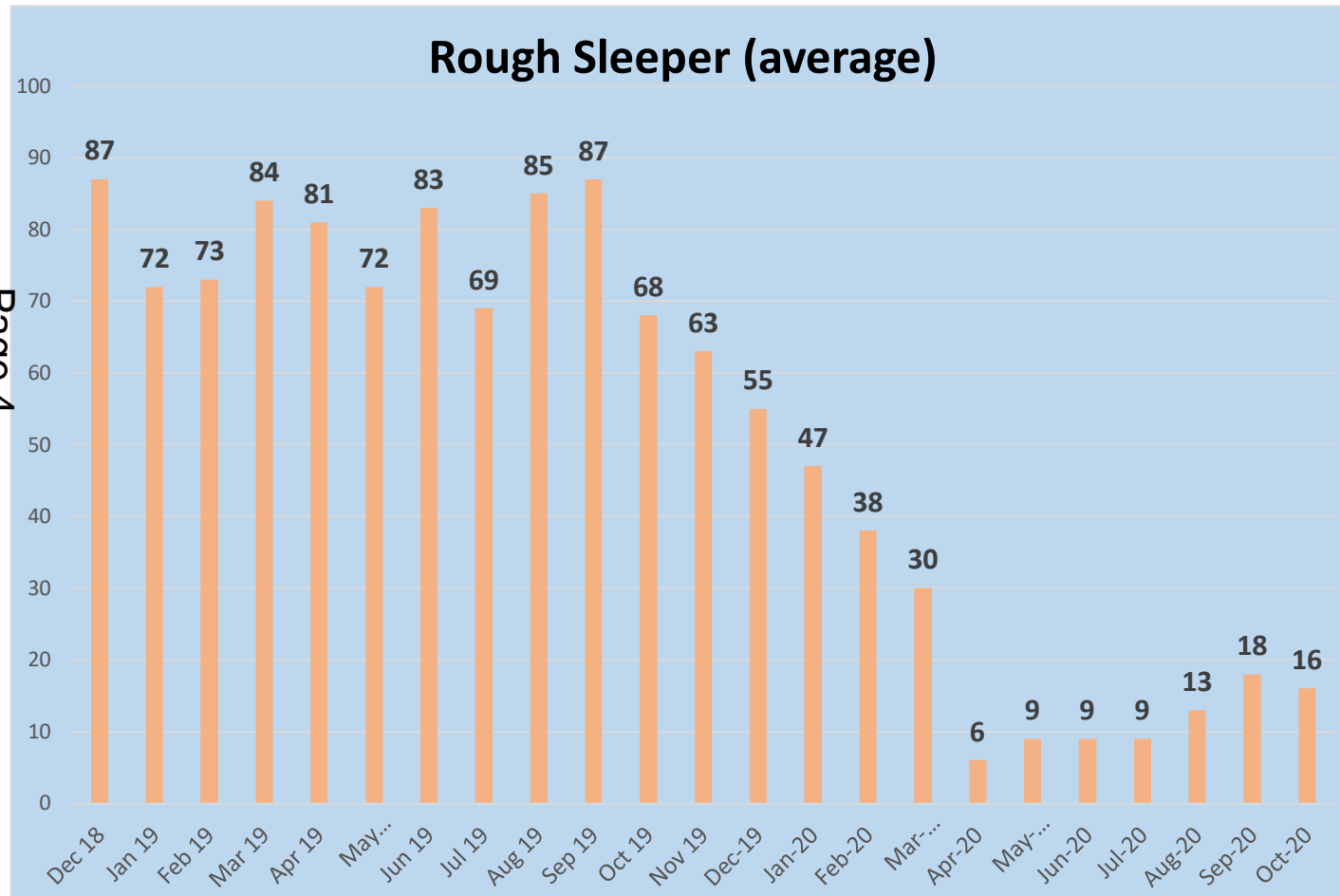
The Response to the Virus and Delivering the Future Vision

Update (CASSC December 2020)



Homelessness – Rough Sleeping Update

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As at 20th November 2020 there were 10 Rough Sleepers

Homelessness – Response to the Virus

At 30th March there were 30 rough sleepers and 140 people in emergency accommodation – most in shared sleeping spaces

In total - 182 units of supported accommodation were established in response to the virus

- Isolation Units (20 units Cargo House and Greenfarm Hostel)
- 2 Hotels (130 units OYO and YHA Hotel)
- Move on accommodation (16 Units – Countisbury House, LLanrumney
- Repurposed building (16 units – the Parade)

Homelessness – Delivering the Vision

Cabinet report in July: Commitment to “no going back”

Set out the future vision for both single person and family homelessness

Key projects included:

Single people

- Assessment Centre at Hayes Place
- Continuing new model of delivering health services - direct to hostels
- Supported housing in Newport Road
- Specialist supported accommodation in Adamsdown
- Move on accommodation at Countisbury House, Llanrumney
- Expansion of the MDT

Family

- 3 Family Homelessness Centres
- Welsh Government Leasing Scheme

Update - Pilot Homeless Assessment Centre - Hayes Place

- Internal reconfiguration of the main building underway - to include medical room / interviewing facilities
- Multiagency project groups established to define assessment process / procedures –whole systems approach

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Accommodation Units

Beatie Passive units have been delivered and are well on track to be completed by end December.

Development of a New Hostel In Newport Road

Ty Casnewydd opened on Monday 21 September 2020



Former Student Accommodation



- 42 units at Newport Road
- En-suite accommodation
- Full support on site
- Security / CCTV
- Lease / Agreement currently under negotiation



OYO hotel in Riverside closed and is no longer used for Homelessness



Update – Adams Court - Supported Accommodation Scheme



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Adams Court, Cardiff

- First phase of works to perimeter has commenced
- Procurement completed for the internal works- conversion to self contained flats, communal area with medical rooms / training kitchen.
- Management agreement drafted with United Welsh Adams Court - families relocated / Baileys Court – relocation underway

Interim use

- Half of the building is being used as a winter hostel while works proceed in the other half
- A mix of individual and shared flats. All residents have their own secure room
- Security and support staff on site 24/7



Providing Good Quality Supported Housing in Cardiff



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Countisbury House

Move on / Half way house, Llanrumney

Leased for 1 year

Outcomes

Pilot scheme of 16 units outside the city centre:

- 2 have successfully moved on
- 2 offer of accommodation accepted
- 1 under nomination
- 1 client returned to city centre accommodation
- 1 client moved out of county

Future plans

Extension of the lease to be considered once pilot results have been considered

YHA Hotel

- Lease of YHA to be extended to 31 March with potential to extend to June 2020
- 80 bed scheme has proved very successful at housing clients with higher needs clients
- 24/7 support and security on site continues
- Visiting support from health / substance misuse services continues

Isolation Units

Cargo House still in operation – 12 units

Greenfarm Shipping Containers now being used for families as originally intended– 1 retained for emergency / isolation use.



Smaller community houses are less successful and will be decommissioned

- 3 year phasing plan developed
- All partners consulted and formally notified of projects to cease
- Phase 1 – new clients to cease from April 21
- Individual housing plans to be developed for existing clients

Lower Need Pathway (YMCA) – will focus on into work and rapid move on to PRS – approach agreed. To commence January 21

Changing Health Services to Meet Complex Needs

Clients with more chaotic lifestyles struggle to engage with mainstream services, yet are more likely to suffer multiple health issues

Substance misuse services and harm reduction services continue to be delivered directly into the YHA hotel and hostels.

Page 13 *This both makes the services more accessible to clients and reduces the footfall into other sites such as the Huggard Centre.*

Nurse led substance misuse services have revolutionised treatment with virtual GP assessment and use of new drug substitutes

There has been increased demand and engagement with therapeutic interventions and counselling sessions

We are working with health colleagues to embed this learning after Covid



Nurse led substance misuse services in the hotels

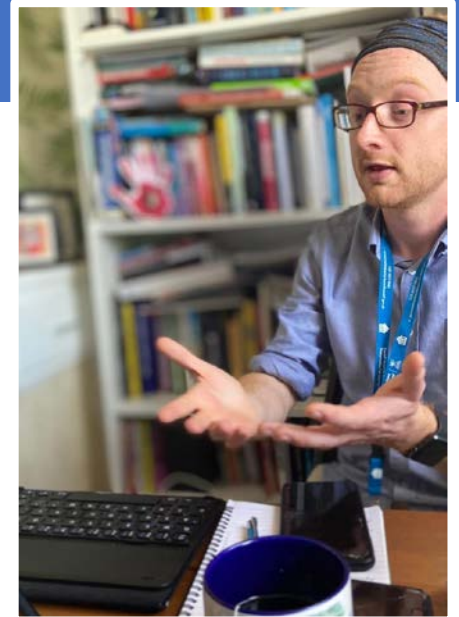
- 95 clients people received clinical interventions
- 71 people still in active treatment to date (75% retention rate)
- The MDT focus on assertive re-engagement of those that fall out of treatment

Multi-disciplinary Services to Meet Underlying Needs

The Multi-disciplinary approach will ensure that **substance misuse services are not offered in isolation** but alongside therapeutic and mental health provision

Housing First – expanded to 55 units (from 40)

Lewis providing counselling to clients staying at the YHA Hotel



Expanded Multi-disciplinary Team

- Mental Health Nurses
- Housing Support Workers - SAIL
- Advocate
- Primary Care Nurses
- Substance Misuse Workers (additional post recruited)
- Social Worker Input
- Mental Health Social Worker
- Occupational Therapist
- Psychiatrist /Psychologist (some issues in recruiting)
- Key Workers (recruiting underway)
- Rapid Access to Prescribing Service
- Therapeutic Outreach Workers and access to ring-fenced psychological services (additional post recruited)
- Counsellors (additional post recruited)
- Peer Mentor Co-ordinator
- Community Engagement Roles
- Probation Officers (in place)
- Police /PCSO (in place)
- Diversionary Activities
- GP (some services in HOC, further review underway)

Proposal – Deliver 3 Family Homelessness Centres

Improved temporary housing outside the city centre to replace Adams Court

Briardean -Gabalfa



Harrison Drive - Trowbridge



Gas Works site - Grangetown

- Partnership working with Early Help
- Health services visit
- Full assessment of need carried out

- Good quality housing with support provided on site
- Promote rapid rehousing
- Support more vulnerable families for longer

Update – Delivering 3 Family Homelessness Centres

Briardean and Meridian Court



Briardene - First block to be delivered February 2020, total of 39 units across the site.

Meridian Court – adjacent building secured will offer 6 additional larger flats and communal space on the ground floor for delivery of services

Gas Works Site

- 48 units with communal areas
- Units currently being made in the factory.
- Expected completion April, May and June 2020.



Harrison Avenue – smaller site of 18 units, in partnership with United Welsh - delivery winter 2020

Leasing Scheme

Proposal - Welsh Government PRS Leasing scheme:

- Cardiff to be a pilot
- 5 Year leasing scheme
- Giving households more stability
- 67 properties to be leased under the scheme

Update

- Scheme commenced 16 November (Soft Launch)
- First landlords – testing the process
- Wider advertising of the scheme to commence in the new year

Issues and Next Steps

Funding

- Significant revenue and capital funding secured for homeless schemes
- Homelessness Covid Funding continues this year
- Uncertainty about future revenue funding (although reassurance from WG that this area is a priority)

Next Steps

- Working with partners to developing a common assessment process, operational procedures and workforce development plan across all single homeless provision
- Continue to build on partnership with Health (primary care services)